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Surging Logistics & Energy Costs

Dear customers,

For months now, we've been experiencing worldwide turmoil that is having a negative impact on the global economy and all of our business. The unrelenting Covid-19 pandemic, the war in Ukraine, increasing inflation and the continuing challenges posed by high logistics costs and booming energy prices are a burden on us all. In addition, there is rising inflation in many countries. Unfortunately, for now, there seems to be no end in sight.

With great regret, due to these developments, for the time being, we are forced to stick to our extraordinary price surcharge of 2.5% for energy and logistics costs, which we have been applying since May.

We will continue to follow developments very closely. It is also very important to us to unburden our business partners, suppliers, and customers once again as soon as the general conditions allow it. We hope for your understanding and wish you a good development for your business.

Yours sincerely

Dr. Norman Goldberg

CEO

W. Budi Hanafiah

Regional Manager, Asia Pacific